



Accessibility Statement

Introduction

@EdenGate is a Victorian town house with accommodation over three floors. We offer bed and breakfast accommodation in five guest rooms.

The level of accessibility reflects the character of the house, which retains many original architectural features.

The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- The West Coast line main railway station and the town centre bus station are no more than 5 minutes away by car.
- There are taxi ranks at both the railway and bus stations and several local taxi services have accessible taxis if required. We can make a booking for you.
- Brochures and menus can be provided in large print by prior arrangement.
- We have a website.
- You can contact us via phone, text, fax, or email (details below). Arrival & Car Parking Facilities
- On Arrival to the property there is kerbside parking immediately in front of the house. This is disc controlled. We can provide discs on request.
- There is a car park to the rear of the house for the exclusive use of our guests. This has no marked parking bays but there is adequate room for all cars.
- The car park surface is level, flat and paved with access via a rear entrance.
- Within the car park is a shed that provides secure cycle storage.
- We can assist guests with luggage.
- Penrith town centre with all its amenities including a wide variety of shops and restaurants is a few minutes level walk from @EdenGate.

Main Entrance & Reception

- The front door is approached by 3 open steps 13cm high.
- The front door is 104cm wide and gives access to a lobby approximately 1.2m x 1.7m.
- The inner door is 93cm wide and gives access to a hallway measuring 1.7m by 3.5m metres.
- There is seating provided in the hallway.

Public Areas - General (Internal)

- Corridors are well lit.
- The flooring throughout the ground floor, on stairs and upstairs corridors is short pile carpet.

Public Areas - WC

- All bedrooms are en suite or have private facilities, there is no public WC available.

Breakfast Room

- Breakfast is served in the breakfast room. This is on a lower ground floor level approached by 4 steps each 17cm high, 26cm deep and 97cm wide.
- The entrance to the breakfast room is 86cm wide.
- Furniture is flexible and can be moved on request.
- Tables have underspace of 65cm high by 58/99cm wide and height of 73cm (legs on each corner). All chairs are without arms.
- Menus can be provided in large print by prior arrangement
- We do not play background music in any area of the B&B

Laundry

We have drying facilities for outdoor clothing and footwear and will undertake small quantities of laundry on request.

Shop

Not available

Leisure Facilities

Not available

Outdoor Facilities

Not available

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

Not available

Bedrooms

- There are 5 bedrooms, three on the first floor and two on the second floor.
- The guest bedrooms on the first floor are accessed by a stairway from the hall. There are 9 stairs to a landing followed by a further 8 stairs to the first floor.
- The stairs are 17cm high, 26cm deep, 97cm wide.
- There is a handrail to one side of the stairs.
- The first floor landing has a width of 90cm.

First Floor Room 1 (Double Room)

- The bedroom door is 75cm wide.
- The room has a double divan bed.
- The bed is 60cm high.
- There is a minimum of 50cm to each side and at the foot of the bed.
- Furniture is moveable on request
- Freeview television with remote control and teletext
- One chair with arms is provided in the room
- There is an en suite shower room and toilet (see below for details)
- Fitted short pile carpet on the floor

En Suite

- Door width 75cm wide opening outwards.
- Shower cubicle door measures 50cm accessed over an edge/step 29cm high.
- Free floor space 110cm x 80cm
- Basin is rounded at the front and is on a vanity unit 78cm high
- Toilet is 43cm high

First Floor Room 2 (Small Family Room)

- The bedroom door is 82cm wide.
- The room has a double divan bed and a single divan bed.
- The double bed is 60cm high and the single bed 63cm high.
- There is a minimum of 80cm to each side of the double bed and 180cm to one side of the single bed.
- Furniture is moveable on request
- Freeview television with remote control and teletext
- Two chairs with arms are provided in the room
- There is an en suite shower room and toilet (see below for details)
- Fitted short pile carpet on the floor

En Suite

- Door width 74cm wide opening outwards.
- Shower cubicle door measures 50cm accessed over an edge/step 24cm high.
- Free floor space 93cm x 67cm
- Basin is rounded at the front and is on a vanity unit 81cm high
- Toilet is 42cm high

First Floor Room 3 (Twin Room)

- The bedroom door is 75cm wide.
- The room has two single divan beds.
- The beds are 60cm high.
- There is a minimum of 65cm to each side and at the foot of one of the beds and on one side and the foot of the other.
- Furniture is moveable on request
- Freeview television with remote control and teletext
- One chair with arms is provided in the room
- There is a private (not en suite) shower room and toilet (see below for details)
- Fitted short pile carpet on the floor

Private Shower/Toilet

- A shower and toilet are provided for the exclusive use of the occupants of this room. It is accessed from the landing 1m from the bedroom door.
- Door width 71cm wide opening inwards.
- Shower cubicle door measures 50cm accessed over an edge/step 26cm high.
- Free floor space 130cm x 120cm
- Basin is rounded at the front and is on a pedestal 80cm high
- Toilet is 44cm high
- Good colour contrast of walls, floor and fittings.

Second Floor

- The second floor is approached via a flight of stairs from the first floor landing. There are 12 steps to a half landing and a further 6 steps to the second floor. The steps are 16cm high, 21cm deep and 67cm wide. There is a handrail to one side of the stairs.

Second Floor Room 4 (Double Room)

- The bedroom door is 73cm wide.
- The room has a double divan bed.
- The bed is 60cm high.
- There is a minimum of 75cm to each side and at the foot of the bed.
- Furniture is moveable on request
- Freeview television with remote control and teletext
- Two chairs, one with arms, are provided in the room
- There is an en suite shower room and toilet (see below for details)
- Fitted short pile carpet on the floor

En Suite

- Door width 75cm wide opening outwards.
- Shower cubicle door measures 56cm accessed over an edge/step 20cm high.
- Free floor space 110cm x 95cm
- Basin is rounded at the front and is on a vanity unit 83cm high
- Toilet is 42cm high

Second Floor Room 5 (Small Family Room)

- The bedroom door is 73cm wide.
- The room has three single beds.
- The beds are 60cm high.
- There is a minimum of 60cm to the side and 75cm at the foot of each bed.
- Furniture is moveable on request
- Freeview television with remote control and teletext
- Two chairs, one with arms, are provided in the room
- There is an en suite shower room and toilet (see below for details) Fitted short pile carpet on the floor

@EDEN GATE GUEST HOUSE

En Suite

- Door width 75cm wide opening outwards.
- Shower cubicle door measures 56cm accessed over an edge/step 20cm high.
- Free floor space 110cm x 95cm
- Basin is rounded at the front and is on a vanity unit 83cm high
- Toilet is 42cm high

Grounds and Gardens

- There is a small flower garden to the front of the house and a paved area at the rear with garden table and chairs.

Additional Information

- Mobile phone reception is generally good
- We have a full fire alarm system that will sound if there is a need to evacuate the building.
- We are able to use the front and back doors in the need of evacuation. If you may require assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.
- We are happy to take delivery of hired equipment (please let us know if ordered-telephone number below for hirers)
- We are a no smoking building.
- We can put items of medication/food in one of our fridges on request (not available 24hours).

Contact Information

Address: @EdenGate, 5 Victoria Road, Penrith, Cumbria CA11 8HR

Telephone: 01768 866538

Email: enquire@edengateguesthouse.co.uk

Website: www.edengateguesthouse.co.uk

Hours of operation: Hours flexible, the B&B is our home so occupied 24 hours. Mainline telephone answered 8am-11pm

We welcome your feedback to help us continuously improve. If you have any comments please phone or email us using the contact information above.

Updated on: 10/10/2011